KDL- 22, 26 EX420, 32,40,46 EX520 RM-GD020, CD013 SECTION 2 KDL- 22 EX423, 26 EX423, 32 EX420, 32, 40, 46 EX523 SELF DIAGNOSTIC FUNCTION RM-GD020

2-1. Overview of Control Buttons

2-2. LED Display Specification



LED Type	Description	Remark
POWER	Green: LED Red : LED	Green lights at Pow er On. Red lights w hen recording (Japan and Europe models only)
STANDBY	Red:One LED	Red lights during standby
Timer/ Pic Off	Orange/Green: Tw o LEDs	Green Lights during Picture Off and Orange Lights during Timer Activation.

2-3. LED Display Control

Status	Pic off / Connecting / Timer	Standby	Pow er/REC	Blinking Pattern
POWERON	Off	Off	Green	
Standby (by Remote Control Off)	Off	Red Lit	Off	
Self Diagnosis	Off	Red Blink	Off	Refer to Blinking Pattern of Self Diagnosis Mode
End of the Aging Mode	Off	Off	Green Blink	3sec On / 3sec Off
Aging Mode	Off	Off	Green Blink	0.5sec On / 0.5sec Off
Softw are Updating	Orange Blink	Red Lit	Off	5sec On / 1sec Off
Softw are Update Finish	Orange Lit	Off	Green Lit	
Test Reset	Orange Lit	Red Lit	Green Lit	
Error on Panel ID	Orange Blink	Off	Green Blink	0.5sec On / 0.5sec Off
(REC)(Sleep Timer)(Pow er ON)	Orange	Off	Red	
(Picture Off) (On Timer) (REC) (Pow er On)	Green	Off	Red	

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2-4. LED Pattern

When safety shutdown occurs, Standby LED display reports the cause by using the lighting patterns as indicated below.



Example: The figure above shows LED display when SHUTDOWN is caused by Balancer Error. It repeats flashing for a specified number of times in 0.5sec/cycle and has a 3 seconds interval of lighting off. Please note that a 3 second interval of lighting off is fixed regardless of abnormal state types.

Blinking Times	Error	Countermeasure to replaced either / all
2	Main Power Error	 Power Supply Board Main Board
3	Main Board / DC Alert Error / Audio Error	● Main Board
4	Balancer Error / MM SPI Error / VLED Error	Not applicable for this manuall
5	Tcon Error / HFR Error / FRC No	Not applicable for this manuall
	Panel ID NVM Error	● Tcon ● Panel Module
6	Backlight Error	 Power Supply Board Main Board Panel
7	Temperature Error	● Main Board
8	Software Error	 Main Board Wifi (Not applicable for this manual)
9	Reserved	Reserved
10	Emitter Board Power Error	Not applicable for this manual

2-6. Triage Chart

		Symptoms - Shutdown. Power LED blinking red diagnostics sequences					Green LED Blinking	Green LED No Video Blinking Power - missing or distorted		Remote	Network	Audio	Skype				
Reference	2	3	4 **	5	6	7	8	10**	Green LED non-stop Blinking	No Green Power	Stationary colored lines or dots	No video One of	No video	No Remote	Wireless	No Audio	Skype Can't Work
B* BOARD		•		۵ ا	Ŭ Å	•	٠	10				•	•			•	
G* BOARD	•				•					•							
H* BOARD (IR)								•						•			
RF Module (RF)													• **			
SPEAKER																•	
Skype Module																	•
Wifi Module							* *								•**		
LD BOARD**																	
LVDS CABLE																	
TCON																	
LCD Panel									•		•						
Problem	POWER	POWER	POWER	PANEL (TCON)	PANEL (Backlight)	TEMP FAN (N/A)		EMIT-TER									

Doubtful Part

Few Possibility

** Not applicable for this manual

Segment	Size	B* Board Type	G* Board Type	H* Board Type
P-1	22	BAT-S	G1A	HLR2
P-1	26	BAT-S	G1B	HLR2
P-1	32	BAT-V	GE2A	HLR2
P-1	40	BAT-V	GE3A	HLR2
P-1	46	BAT-V	GE3A	HLR2

SECTION 4 SERVICE ADJUSTMENT

4-1. Accessing Self Diagnostic Menu

 While LCD TV set is on standby mode, press the following sequence on the Remote Commander key. (RM-GD020)
 i+> → <5> → <Vol Down> → <TV Power>



 To Reset Panel Operation Time (Applicable Only when Panel is replaced): Press < 7 > → < 0 > key

	SELF C 000 002 003 003 004 005 005 005 005 005 005 007 007 010 011 12345-6	HECK <1> RGB_SEN MAIN_POWER DC_ALERT AUD_PROT DTT_WDT BALANCER HFR_ERR TCON_ERR P_ID_ERR BACKLITE TEMP_ERR FAN_ERR RESERVED RESERVED 37891-23456	NEXT PAGE-> 00 00 00 00 00 00 00 00 00 00 00 00 00	Panel Operation Time		
Remote Commander	C)iagnosis Men	u Sample			
4.To exit, turn the power off using Remote Commander key.						

4-2. Accessing Service Mode

While LCD TV set is on standby mode, press the following sequence on the Remote Commander key. < Display> \rightarrow <5> \rightarrow <Vol Up> \rightarrow <Power>



4-3. Transition of each module in service mode

- There are 3 modules in Service Mode:

 a) Chassis
 b) VPC
 c) Digital

 Service Mode 1
 Service Mode 2
- 2. Digital Service Mode will be appeared first whenever entering Service Mode.
- 3. To changed the module, please press either OPTION or JUMP key on the remote commander.



Remote Commander

Service Adjustment

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4-5. Change data by Service Mode 2 (Digital Service Mode)

4-5-1. Change data for all Except 003 DIG_SRV_MODE

To change category, item and data in DIGITAL service mode (except 003 DIG SRV MODE category):

- a. Press key 2 or 5 on remote commander to select (up or down) category.
- b. Press key 1 or 4 on remote commander to select (up or down) Item.
- c. Press key 3 or 6 to change (up or down) data.

Remote commander key : 1, 2, 3 is for increment Remote commander key : 4, 5, 6 is for decrement

No need to save for Digital Service Mode (except for 002 MODEL & 005 CHPRESET category)





4-5-2. Change data for 003 DIG_SRV_MODE

To change item and data in DIGITAL service mode (003 DIG SRV MODE category):

Please note because this operation is special.

- a. Press key 2 or 5 on remote commander to select 003 DIG SRV MODE.
- b. Press key **1** or **4** on remote commander to select (up or down) Item.
- c. Press key 0 or 10 on remote commander to select item.
- d. Press key 1~9 on remote commander directly. Star (*) mark will move accordingly.
- e. Press key ENTER or SELECT to decide and advance next step. Press Remote Commander key RETURN to return to the previous page.



Remote Commander

DIGITAL Service menu sample

SONY

Remote Commander

4-5-3. Save changing data by Service Mode 2 (for 002 MODEL category) 1. This is only required only when B Board is replaced. 2. Items in Digital service mode for 002 MODEL category. 000 SEG • • • Select segment information 006 WB category will be seen on the menu. 001 DEST · · · Select destination information 002 MODELNAME · · · Select Model Name 003 SERIAL • • • Can be set Only Once for the new board 3. To change category, item and data : a. Press key 2 or 5 on remote commander to select (up or down) category. b. Press key 1 or 4 on remote commander to select (up or down) Item. c. Press key 3 or 6 on remote commander to change (up or down) data. Remote commander key : **1**, **2**, **3** is for increment Remote commander key : 4, 5, 6 is for decrement 4. Press key mute +0 on remote commander . It shows red WRITE. 5. After a while, red WRITE dissapears. Green DONE will be displayed. 6. For the item SEG, DEST MODELNAME, after changing each item, service save(mute+0) is needed. For the item SERIAL, after inputting the serial number, press key 12 or Enter, the serial data will be saved. 7. Please save the item SEG, DEST, MODELNAME а SEG→ DEST→ MODELNAME sequentially. 8. When Saving the item "SEG", sometimes instead of "Writing", word "Pending" will appear. In this case, skip the "SEG". save the "DEST" and "MODELNAME" is OK. B DRV

VPC Service menu sample

R BKG

G BKG

B BKG

Remote Commander

SONY

DIGITAL Service menu



50

4-6. White Balance Adjustment

To access to White Balance Service mode, choose VPC Service Mode,

- a. Press key 1 or 4 on remote commander to select WB adjustment menu.
- b. Change data by pressing **3** or **6**. Each range of these items is 0~255.
- c. Press **mute** + **0** on remote commander to save the data. **SERVICE** comment is changed to **WRITE**, indicating writing process.
- d. After a while, WRITE comment returns to SERVICE, which means writing process is done. (takes about a couple of seconds)

RM-GD020

4-7. Restore WB / Gamma adj-data to B board.

- In VPC service mode:
 - a. Select 000 DATA_COPY category by pressing key 2 or 5 on remote commander.
 - b. Change data from **0** to **1** by pressing key **3** or **6** on remote commander.
 - c. Wait until data is changed from 1 to 3.
 - d. When data is changed from 1 to 3, restoring process is finished.
 - e. In case data is changed from **1** to **2**, keep default setting. (No more process is needed.)



Remote Commander

Notes:

- 1. This restoration should be applied after USB-DL being assembled when B Board is replaced.
- 2. This process only applicable for 120Hz / 240Hz models only.

- 4-8. Change the emitter output level (Applicable only for TD model).
- 1. Purpose to reduce the emitter LED output power strength.
- 2. Select VPC service mode and then press:
 - a. Select 005 TD category by pressing key 2 or 5 on remote commander.
 - b. Select 000 EMIT_STR item by pressing key 1 or 4 on remote commander.
 - c. Change data from **0** to **1** by pressing key **3** or **6** on remote commander.0: Strong (Default)
 - 1: Weak
 - d. Save by pressing Mute & 0 or 10 & Reboot.





Sub Service menu

Remote Commander

4-9. Viewing VCOM Test Pattern

4-9-1. Step 1

- To access VCOM Step 1, please select Digital Service Mode first
 - a. Select **003 DIG_SRV_MODE** category by pressing key **2** or **5** on remote commander.
 - b. Press key **0** on remote commander to go to TEST PATTERN Mode.
 - c. Press key **Enter** or **1** or **2** on remote commander to go into Video TEST PATTERN.
 - d. Press key 7 or 8 on remote commander to select the test pattern
 - e. Press key **Enter** or **Select** on remote commander twice to show the VCOM TEST PATTERN.



VCOM Test Pattern Step 1 menu sample

4-9-2. Step 2

To access VCOM Step 2, please select VPCService Mode first

- a. Select **002 VCOM** category by pressing key **2** or **5** on remote commander.
- b. Select **000 ENABLE** item by pressing key **1** or **4** on remote commander.
- c. Change ENABLE from 0 to 1 to enable VCOM adjustment.



4-9-3. Step 3

- To access VCOM Step 3, please select VPC Service Mode.
- a. Select 002 VCOM category by pressing key 2 or 5 on remote commander.
- b. Select 001 ADJUST item by pressing key 1 or 4 on remote commander.
- c. Change data by pressing key **3** or **6** on remote commander.
- d. Finish the adjustment when the picture seems OK.

PQP		SERVICE
002	VCOM	
001	ADJUST	

VCOM Test Pattern Step 3 menu sample

4-9-4. Step 4

To access VCOM Step 4, please select Digital Service .

- a. Select 007 VCOM category by pressing key 2 or 5 on remote commander.
- b. Change data from 1 to 0 by pressing key ${\bf 3}$ or ${\bf 6}$ on remote commander.
- c. Confirm the final result of the VCOM adjustment .
- d. If OK, Finish the VCOM adjustment. If NG, pressing key **3** or **6** to show the OSD again and go back to VCOM adjustment STEP3



VCOM Test Pattern Step 4 menu sample

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-> Cursor Up on remote + Power Key on Front panel

	1
4-12. Index Flow of Service Control	
4-12-1. Digital Service Mode	4-12-2. VPC Service Mode
001 OP	000 DATA_COPYWB Data Save Function
000 VERSSoftware version	000 BU_TRANS
002 MODEL 000 SEGSelect segment information 001 DESTSelect destination information 002 MODELNAMESelect Model Name 004 SERIALCan be set Only Once for the new board	001 DATABACKUPNo use for Service. <omission> 002 VCOMVCOM Adjustment Function. 000 ENABLE</omission>
003 DIG_SRV_MODE 000 TEST_PATTERNEMMA Test Pattern 001 MONITOR_MODETuner Monitor 002 FACT_SETTINGFactory shipment settings	001 ADJUST 003 SG_EPNo use for Service. <omission></omission>
004 TUNER 000 A_NOSIG_DETAnalog-RF No signal detection	<pre>004 MEASURE</pre>
001 SCAN_COPYCopy the scan data to USB. <omission></omission>	000 EMIT_STR 006 WB W/B adjustment
005 CHPRSETFor factory use only. <omission></omission>	<pre><omission> 007 GAISO Change PGB sensor setting by basel color </omission></pre>
006 RFRC Mode Service item for RF Remote Commander <omission></omission>	007 GAISO Change RGB sensor setting by bezer color. 000 GAISO
007 VCOM Service item for VCOM Adjustment <omission></omission>	
008 WIFI Service item for WIFI (only WIFI model) <omission></omission>	

4-12. Index Flow of Service Control 4-12-3. Chassis Service Mode 000 WYVERN <omission> 001 TUNING <omission> 002 D_DEMOD No use for Service. <omission> 003 SATELLITE <omission> 004 HDMI 000 FORCE_ARC 005 AUDIO 000 MPEG_LV ...Level OFFSET for MPEG1-L1/L2. 001 HEAAC_LV ...Level OFFSET for HE-AAC. 005 TEMPSEN No Use for Service <omission>